

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Supplementary Budget Estimates Hearings October 2016
Communications Portfolio
Australian Broadcasting Corporation

Question No: 103

Australian Broadcasting Corporation

Hansard Ref: Page 68, 18/10/2016

Topic: ABC Transcription service

Senator Carr, Kim asked:

Senator KIM CARR: Yes. Quite substantial pieces were not part of the published transcript. Quite substantial. Can you explain to me how that transcript was actually put together?

Mr Millett: No. I will have to provide a bit more information on that but, as I said, the transcripts are normally done by an automated service and then checked by our producer.

Senator KIM CARR: An automated service?

Mr Millett: Yes.

Senator KIM CARR: What is the nature of the automated service? Does it just take the spoken word and translate that? Is that by software program?

Mr Millett: I will have to go and check but my understanding is that it is a software program.

Answer:

Insiders uses an automated audio transcription software service called Tveeder, which is then checked against a recording of the program by a producer before being published on the *Insiders* website.